An authorized Retailer

Otto's Service Centre Ltd.



660 Hunt Club Road, Ottawa, Ontario K1V 1C1 Tel: (613) 725-3048 Fax: (613) 260-1160 ottos.bmw.ca

	H.S.T. Vendor # 104027875	[· .	<u> </u>	lebtedness is hereby ac	knowledged in t	the cum of ¢	heing all	of the balance owing
	Cash Cheque Visa M/C AMEX Debit		U Ind	repairs, parts, & access	ories described	in this work orde		
Terms			T Da	to Ci	nature			
Customer No.	27002	Advisor	- Da	ieSigi	Tag No	o.	Invoice Date	Invoice No.
	27993	NICK			1070	771	11/13/12 Colour	BMCS212935 Stock No.
W		Labour Rate	00	License No.	Km	49,757		B10332
		Year/Make/Mo	odel				Delivery Date	Delivery Kms.
ř a, , , ,		11/BMW Vehicle Id. No.		SERIES E60/1	LO 535i	XDRIVE	12/28/10 Selling Retailer No.	Production Date
				7 C 5 5 B C	8 7 0			
		F.T.E. No.			P.O. No.		R.O. No.	In Service Date
Residence Phone	Business Phone	Comments					11/12/12	12/24/10
Nasiderice Priorie				v v v v v v v v v v v v v v v v v v v			мо: 4977	2
LABOR & PART		. 4					Hours of C	-
J# 1 36BMZZC	USTSUP INSTALL TIRES HOURS	0.80	TECH(S):1143	. •	88.00	Service and Co	
COMPLAINT:	INSTALL AND BALANCE CUSTOMER SUPPLE CUST REQUEST	ED TIRES					Monday - W 7:30 A.M	
CORRECTION:	INSTALLED AND BALANCED CUSTOMER SUI	PLIED TI	RES				Thurs	day
	COMPLETED INSTALL AND BALANCE OF CL 7MM REAR. SET TIRE PRESSURES. RESE	JSTOMER T	TRES.	6MM FRONT			7:30 A.M Frid	
							7:30 A.M	
PARTSQ	TYFP-NUMBERDESCRII 4 006 STICK(PTION	L			1A ##	Par	ts
JOB # 1	4 006 STICK(0	JNJ WEI		2.61 JOB # 1 TOTAL	2.61 PARTS	10.44 10.44	Monday - W	
							8:00 A.M	
		J0I	เม# 1	TOTAL LABOR &	PAKIS	98.44	Thurs 8:00 A.M	•
J# 2 31BMZ10				6):1143		WARRANTY	Frid	ay
COMPLAINT:	RATTLE NOISE HEARD WHILE DRIVING, I SEEMS TO BE FROM THE LOCK POST.	DIAG & RE	.PORT				8:00 A.M	5:30 P.M.
CORRECTION:	VERIFIED A TICKING NOISE FROM LOCK	POST THR	POST THROUGH BORE. LUBED				Sale	
	POST WITH SILICON SPRAY SO THAT IT WHEN IN CONTACT WITH BORE.	DOES NOT	MAKE	NOISE			Monday - 1 9:00 A.M	
				-Vi. (Vi.)			Frid	ay
PARTS(TYFP-NUMBERDESCRI	PTION		.IST PRICE-UNIT JOB # 2 TOTAL		0.00	9:00 A.M	
							Satur 10:00 A.M.	•
		J0)B # 2	? TOTAL LABOR &	PARTS	0.00	(Closed July	
# 3 12BMZ10				5):1143		WARRANTY	1	
COMPLAINT:	CUSTOEMR NOTES HESITION ON ACCELER	ATION. HA	APPENS	ONCE			IMPORTANT PRIVACY Service Centre Ltd. colle	
	EVERY THREE TIMES. WORSE WHEN TURN THEN ACCELERATING	TING WIND W	almos i	AI A SIUP			personal information s	upplied by you. This
CORRECTION:	VERIFIED A DELAY ON ACCELERATION N						information will be used to and our respective re	oy us, BMW Canada Inc. lated companies and
NO.	A SHORT TEST BUT NO FAULTS EXIST. AND FOUND MEASURE # 50183168-05 ME						business partners (lists a	available on request) to
	AND CODE VEHICLE. PREFORMED PROGRA	MMING AND	CODE 1	ing, cas had			accessories, etc.), (t	perform services
T (ana)	TO BE PROGRAMMED. MEASURE RELATED RESPONSE ON ACCELERATION FROM A RO					- 1	(including warranty, own reminders, etc.), (c) imp	rove our products and
3	A TURN AT LOW SPEED. ROAD TESTED V					50.1	services, (d) initiate, ma relationship with you (intain and develop our including product and
	PRESENT.			14 All Co.		1	service information, offe billing, accounting and	rs, etc.), (e) administer
PARTS	QTYFP-NUMBERDESCRI	PTION	[IST PRICE-UNIT	PRICE-		relation to your business	with us and (f) comply
				JOB # 3 TOTAL	PARTS	0.00	with legal and regulat collect, use, and disc	lose the personal in-
Z Dug		JO	OB # 3	3 TOTAL LABOR &	PARTS	0.00	formation you provide i Privacy Policy, a copy of	which is available upon
J# 4 51BMZ2	51 INTERIOR TRIM (1) HOURS		TECU	S):1143		WARRANTY	request. By providing you consent to these uses.	ur information to us, you . You may notify us in
COMPLAINT:	CUSTOMER HEARS RATTLE FROM PASSENG	ER SIDE W				MANAGER 1	writing if in the future yo	u do not consent to any
٩ ١	ROUGH ROADS. SEEMS TO BE NEAR THE	A PILLAR					additional information, p	
CORRECTION:	VERIFIED NOISE FROM A PILLAR AREA. FOUND CONTACTING LOWER PART OF DAS	h area an	N MAKII	NG NOISE.			All repairs performed	l using manufacture
pyright	APPLIED FELT TAPE TO LOWER PART OF	A-PILLAR	r corni	ER AND			original parts are	warranted against
S (6)	REINSTALLED. ALSO LUBED ALL DOOR S CREAK ON UNEVEN ROADS. NO NOISE HE	EALS AS T ARD AT TH	HEY A	KE KNUWN 10 ME.			defects in material or	
(10-0	11 JA - 4 J				DDICE		manufacturer specific	cauons.
PARTS	QTYFP-NUMBERDESCRI	PLION		LIST PRICE-UNIT	PRICE -	*	Thank you for o	hoosing Otto's
				e de la companya de l			1	_